

CARE AND CLEANING

FINISH:

1. To clean doors, wash with mild soap and water, rinse with clear water and wipe dry.
2. Keep weatherstrip clean of dirt and grit for proper seal. Wash with mild soap and water, rinse with clear water and wipe dry. Apply a light coat of wax and wipe of excess.
3. For scuff marks on painted finishes, use mild liquid cleanser, rinse with clear water and wipe dry.
4. If finish is accidentally scratched or chipped, clean as recommended above and use touch-up paint supplied or standard wood finish repair crayon.

HARDWARE:

1. Much like sterling silver, even the finest brass will react naturally to the elements surrounding it. To maintain, polish with a nonabrasive automotive or furniture wax. You may have to clean with brass cleaner if the brass tarnishes. By keeping your hardware cleaned and maintained you will be rewarded with a long lasting finish.
2. Tighten screws on lockset and hinges when necessary.
3. Lightly oil hinges as needed. Wipe off excess.

CAUTION:

DO NOT USE paint thinners, lacquer thinner, gasoline, kerosene or any other harsh chemical to clean surfaces of door or hardware.



6300 N. River Rd., Suite 600, Rosemont, IL 60018
866-4FELDCO® 4FELDCO.COM

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FELDCO
6300 N. River Rd., Suite 600
Rosemont, IL 60018



THE HOME RENEWAL **EXPERTS**

ENTRY DOOR WARRANTY

**TRANSFERABLE LIFETIME
LIMITED WARRANTY**

Feldco warrants under condition of normal use and service that our doors (in the home they were originally installed) will be free from defects. This includes the entire door unit, hardware and all moving parts. If Feldco, at its sole discretion, determines your door(s) is defective, we will replace it or any portion thereof according to the terms below.

Feldco doors are warranted to be free of defects in material and workmanship as a direct result of the manufacturing and installation process. This warranty covers defects as specified herein and may not include defects of damage attributable to normal weathering or defects or damages caused by accidents, fire, flood, vandalism or other Acts of God, misuse, mildew, mold, building settlement or structural failure of walls or any other causes or occurrences beyond Feldco's control. Some services may be subject to a minimal trip fee to cover fuel, transportation and handling charges for in-home services. Customers will be made aware of any such costs prior to a visit by a Feldco technician.

FIVE (5) YEAR LABOR GUARANTEE

There will be no labor fees on all warranty related work for a period of five (5) years from the date of original installation. Once this period has expired, Feldco may assess a labor charge.

WARRANTY TRANSFER

The Entry Door warranty offers a one-time transfer by the original purchaser to one subsequent homeowner. To validate a transfer, a certified letter accompanied by proof of title transfer must be sent to Feldco Factory Direct, LLC, 6300 N. River Rd., Suite 600, Rosemont, IL 60018, within 30 days after the date of transfer of ownership. All terms and conditions of the original warranty apply and will remain in effect for a period not to exceed 20 years from the date of original installation.

ADDITIONAL TERMS

BASIC DOOR & SIDELITE - LIFETIME TRANSFERABLE

The Embarq™ Fiberglass, Signet® Fiberglass, Heritage™ Smooth and Woodgrain Textured Fiberglass and Legacy™ 20-gauge Smooth and Woodgrain Textured Steel are warranted not to shrink, warp, split, crack or delaminate for as long as you own and live in the Home in which the product was installed, provided they are installed without alteration (trimming of brickmold to fit openings is allowable).

INSULATED GLASS - LIFETIME/20 YEAR

All glass units utilizing ComforTech™ Warm Edge Super Spacer® Glazing (most Decorative glass, Inspirations™ Art Glass, Privacy Glass, DC, DLA, TLA, and TLK glass) have a lifetime limited warranty, including glass breakage and seal failure, for as long as you own and live in the Home in which the product was installed.

Glass units with white internal blinds are warranted against seal failure and defects in material and workmanship for a period of twenty (20) years from date of installation and glass units with colored internal blinds are warranted against seal failure and defects in material and workmanship for a period of ten (10) years from date of installation.

FRAMESAVER® FULL WOOD DOOR FRAME & FRAME COMPONENTS - LIFETIME/5 YEAR

The composite part of the FrameSaver Full Wood Frame and brickmold is warranted against defects in material and workmanship, and against rotting, decay and fungal damage for as long as you own and live in the Home in which the product was installed. The wood components of the FrameSaver Full Wood Frame for Doors, Sidelites and Transoms are warranted against defects in material and workmanship, and against rotting, decay and fungal damage for as long as you own and live in the Home in which the product was installed. Bottom sweep, hinges, weatherstripping, astragals, PVC vinyl coated aluminum frame cladding and the sliding patio screen are warranted against defects in material and workmanship for a period of five (5) years from date of installation.

FINISHES - 15 YEAR/10 YEAR

Factory applied paint, stain and glazed finishes on the door slab, metal frame components and FusionFrame Composite frame components of the Embarq and Signet Fiberglass Door are applied using the DuraFuse® Finishing System and are warranted against flaking, checking, blistering or peeling for a period of fifteen (15) years from date of installation. Factory applied paint and stain finishes on the door slab, metal frame components and FusionFrame Composite frame components of Legacy and Heritage doors are warranted against flaking, checking, blistering or peeling for a period of ten (10) years from date of installation.

LIFETIME FINISH HARDWARE & ACCESSORIES - LIFETIME/10 YEAR

Schlage® hardware, Emtek® hardware, Kick Plates, Mail/Magazine Slots, Door Knockers and Door Knocker Viewers with Lifetime Bright Brass, Antique Brass, Satin Nickel, Aged Bronze, Oil Rubbed Bronze and Black finish are warranted against tarnishing and mechanical defects for as long as you own and live in the Home in which the product was installed. Schlage® Keypad Electronic Access Locksets and Deadbolts are warranted against electronic defects for a period of three (3) years from date of installation. Lifetime Finish Trilennium™ Multi-Point Locking Hardware is

warranted against tarnishing for as long as you own and live in the Home in which the product was installed and warranted against mechanical defects for a period of ten (10) years from date of installation. Colonial Door Knockers with an Oil Rubbed Bronze finish are not warranted against tarnishing.

WINDOW TRIM - 15 YEAR/10 YEAR

Embarq and Signet window trim is warranted against defects in material and workmanship for a period of fifteen (15) years from date of installation and window trim on the Heritage and Legacy doors is warranted against defects in material and workmanship for a period of ten (10) years from date of installation. This includes doors that are installed behind a storm door.

CLAIMS PROCEDURE

If you have any questions or need service, please call 866-4FELDCO. To assist you best, please have your contract available as well as the sticker information from the window.

This warranty gives the purchaser specific legal rights. The purchaser may also have other rights, which vary state to state. Also, some limitations set forth may not be allowed in certain states and therefore may not apply to particular purchases.

THE WARRANTY HEREIN IS EXCLUSIVE AND FELDCO MAKES NO OTHER WARRANTY OF ANY KIND WHATSOEVER, EXPRESS OR IMPLIED, WITH RESPECT TO THE WINDOWS SOLD BY IT. FELDCO EXPRESSLY DISCLAIMS ANY WARRANTY AS TO MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE OR OTHERWISE.

No agent, employee or representative of Feldco has the authority to bind Feldco to any affirmation, representation or warranty concerning Feldco products or parts, except as stated herein.

THE REMEDY OF REPAIR OR REPLACEMENT, SET FORTH ABOVE, SHALL BE THE SOLE AND EXCLUSIVE REMEDY AGAINST FELDCO FOR ANY DEFECTS IN THE PRODUCTS SOLD BY FELDCO. FELDCO SHALL NOT IN ANY EVENT BE LIABLE TO ANY BUYER FOR DAMAGES OF ANY KIND, INCLUDING, WITHOUT LIMITATION, CONSEQUENTIAL, PERSONAL INJURY OR INCIDENTAL DAMAGES OR FOR LOSS OF USE OR LOSS OF PROFIT OF ANY KIND, WHETHER FOR DEFECTIVE OR NON-CONFORMING GOODS, NEGLIGENCE ON THE BASIS OF STRICT LIABILITY OR FOR ANY OTHER REASON.

The sole responsibility of Feldco under this warranty is stated herein and it shall not be liable for consequential, indirect or incidental damages or for any amount in excess of its price for the original product.

THIS CARD SHOULD ONLY BE MAILED TO US IN THE EVENT THAT YOU HAVE SOLD YOUR PROPERTY AND THE NEW OWNER WISHES TO TRANSFER THE WARRANTY.

ENTRY DOOR WARRANTY

TRANSFERABLE LIFETIME LIMITED WARRANTY

This card to be completed by Purchaser of Property within thirty (30) days of purchase.

DATE OF INSTALLATION: _____

NEW PROPERTY OWNERS NAME: _____

DATE OF PROPERTY PURCHASE: _____

ADDRESS: _____

CITY/STATE/ZIP: _____

PHONE NUMBER: _____

EMAIL ADDRESS: _____

CONTRACT NUMBER: _____

Warranty Transfer Card - Mail To: 6300 N. River Rd., Suite 600, Rosemont, IL 60018